

Annual Sustainability Report

2020



SUSTAINABLE GALS DEVELOPMENT GALS



POVERTY



Donations

- Food bank
- Clothing and sports equipment for children



- Consumption of local suppliers

 - Promotion of traditional fishing
 Controlled local

GOOD HEALTH



- Team building sports classes for all Playitas Team
- Healthy days in The Team
- Installation of the solidarity heart
- Healthy & sustainability Kid's Camp

EDUCATION



- Local schools
- Nature Walk Activity for our Guests
- · Training staff in recycling

GENDER EQUALITY



- our Philosophy

CLEAN WATER AND SANITATION



Continuous objective:

- Self-supply: avoiding external consumption and transport CO2 emissions
- PH & Legionella control



GOOD JOBS AND ECONOMIC GROWTH



- Tourism diversification:
- Promotion of sports and sustainable tourism
- Improvements for workers
- (Equality Plan) Promotion of local production

INNOVATION AND INFRASTRUCTURE



- Promote access to small businesses (not all inclusive)
- Night Market (exhibitor to local artisans)

REDUCED INEQUALITIES



Objectives:

- Bigger variety for vegetarians and vegans.
- Improve our accessibility information

SUSTAINABLE CITIES



- Voluntary cleanings

RESPONSIBLE



- improvement of organic waste treatment

CLIMATE ACTION



Objectives:

- Playitas Nature News
- Annual sustainability reportPN meetings every 2 weeks
- Recycling Christmas decoration
- World Earth day

LIFE BELOW



- Wellenkind and Deepblue
- Stop single-dose plastics
 - (shampoo and gel) Plastic bottles for all
 - Playitas Team Correct wastewater

15 LIFE ON LAND



- Include Plogging in our sports program
 • Plantation and expansion
- of our Eco Garden
- Protection of bees
- Reception & protection of migratory birds

16 PEACE AND JUSTICE



- Defense and respect for human rights (Playitas philosophy)
- Collaborations with charitable events or social integration
- Follow the Guidelines of DER & Apollo

PARTNERSHIPS FOR THE GOALS



- Collaboration with local neighborhood & associations
- Co-organization of sustainable events (Involving Bestial and HMDS
- Involve Wellenkind & Deepblue
- Travelife Certification Renovation







Free your mind

Playitas Resort - Tuineje - Fuerteventura - Islas Canarias info@playitas.net | +34 928 860 400 | www.playitas.net

1. NO POVERTY

Food bank donation (Finalized)

The Playitas Nature Team together with some volunteers collected fruits and vegetables from our Eco Garden. 250kg of the harvest were delivered to the Priest of Tuineje Town, who forwarded the fruits and veggies to people who need it in these difficult times. Facebook 11th July 2020.

https://www.facebook.com/PlayitasResort/posts/318329 2641719140



Clothing and Sports equipment for children (Finalized)

Playitas Nature collaborates with local drivers who will participate in the Panda Ride 2020. A 7-day <u>Panda car race</u>.

With this, we do not defend the consumption of fossil fuels, but we take the opportunity to deliver to the children sports equipment, footwear and clothing during the circuit.

In addition, the race works to compensate its carbon footprint through several actions.

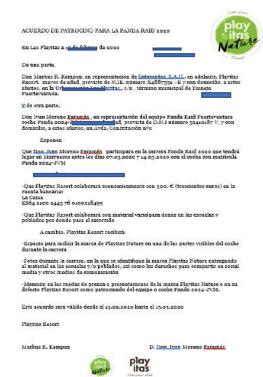
This agreement will be valid from 02/13/2020 to 03/15/2020

Commitments and actions:

The main objective of Panda Raid is the adventure without too much technology that involves challenging the deserts of southern Morocco aboard a Panda, but we do not want to stop being a conscious rally committed to the world we live in.

In past editions we collaborated in the construction and development of a children's bioclimatic school in Ait Ahmed,

as well as in promoting beekeeping and the maintenance of biodiversity in the Mesguina forest. In this edition we continue with the environmental commitment of keeping beekeeping alive and the fundamental balance of the pollinator function of bees. To do this, together with the GoodPlanet Foundation, which carries out actions to compensate for carbon emissions, we will try to reverse the originated emissions, promoting biodiversity and social balance through beekeeping in the city of Azrara.







Investments in crops (Finalized – continuous process)

Thanks to the constantly warm weather conditions on Fuerteventura, we can provide our guests with fruits and vegetables from our own Eco Garden all year long. A healthy and well-balanced nutrition is a good base for the coming cold winter months Facebook - 3th November 2020



Compsumption of local suppliers (Finalized)

Promotion of traditional fishing (Finalized – continuous process)

The fresh fish offered at La Bodega is supplied by the Gran Tarajal Fishermen's Association. In addition, our facilities are offered to inform our guests about the practices of traditional fishing on the island of Fuerteventura.

Exposition: 13/02/2020

Controlled local livestock Finalized – continuous process)

At Playitas Resort we work with a local supplier of meat and other primary products that has been working with local and regional farmers for many years.



Playitas Resort		orte Historia				NewStoc		
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Fesha de documento: deede 01/01/2020 hasta 31/12/2020 Provoadon: CARNICERIA RAFAEL								
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POLLOS	KG	1671.60	0.00	1671,00	0.00	2142.9		
CHULETERO DE CERDO	KG	49.10	0.00	49.10	0,00	135.03		
PATA DE CERDO OHUESO	KG	81.50	0.00	81.50	0.00	224.1		
BOLA LOMO TACOS/TIRAS	KG	1423.33	0.00	1423.33	0.00	9452.17		
BACON AHUMADO MOLDE	Kith	4166.82	0,00	4008.82	0,00	17949.6		
ARGAL YORK SANDWICH 3HG	KG	10.00	0.00	10.00	0,00	69.3		
MEJELLON 1/2 CONCHA	KG	122,00	0.00	132.00	0,00	607.2		
FILETE DE FOGONERO SIPIEL	KG	100.00	0.00	109,00	0,00	513.0		
FILETE MERLUZA SPIB.	KG.	560.00	0,00	500.00	9.00	2119.21		
PILETE DE MERLLIZA CON PIEL (10»	KG	72.00	9.08	72.00	0.00	291,61		
TORTILLA PAPA CON CEBOLLA 7000	K0	74.00	0,06	74.00	0.00	173.9		
QUESO GOUDA BARRIA	KG	12.24	0.00	12.24	0.00	55.00		
PAPAS 3/8	KG	200.00	0.00	90,005	0,00	209.01		
BALCHICHA BLANCA 100gr 16-15kg	KG	540.00	0.00	540,00	0.00	1583.00		
MUDGET POLLO EUROFRIT	KO	160.00	0.06	.160.00	0.06	603.60		
jeed correcto 29817)	UN	244.52	0.06	244.52	0.06	1219.38		
SOLOMILLO DE CERDO SYRVEC (OI	Kis	90.82	0.00	90.62	0.00	445.41		
HAMBURGUESA DE POLLO PRESCA	KG	22.64	0.00	22,64	9,00	135.2		
PULPO GG BATIDO	KG	48.60	0,00	40.69	9.00	469.71		
DELANTERO SH SUDAMERICANO G	KG	366.60	8,06	390.60	90.0	1411.4		
					Total	41796.93		

Team building Sports classes for all Playitas Team (Finalized - continuous process)

Sports activities were organized for our team. Helping reduce the risk of disease. Last activity organized on February 05, 2020. Due to the current situation, this action has not been repeated in order to reduce the probability of infections.



Healthy days in The Team Canteen

(Finalized - continuous process)

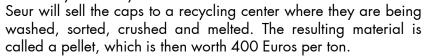
Every day a wide variety of healthy food is offered in our Team Canteen adapted to the needs of our team. (vegetarian, vegan, celiac, etc). Team Canteen is currently undergoing renovations.



Installation of the solidarity heart (Finalized)

Heart of Solidarity 🖤

Here at Playitas we are collecting caps from plastic bottles for a good cause. For ever ton of caps which is around 500,000 units, they are being sold for an average of 200 Euros. The foundation SEUR will be collecting the caps and will donate all the money to charity.



The next time when you are at Playitas, remember to collect all your caps! Facebook – 3rd March 2020



Healthy & Sustainability Kid's Camp

(In process due to Covid-19 restrictions)

Through Sport!"

During the football camp organized by the C.D. Breñamen for local children last week, the Playitas Nature Team went to talk to the little ones about the importance of recycling and respect for our planet. The children had fun and learned more about how to take care of the environment and their beautiful home Fuerteventura! #PlayitasLovesNature Facebook – 04th July 2019







Sustainability Education

Local Schools (In process due to Covid-19 restrictions)

Last Wednesday, our #PlayitasNatureWalk was joined by very special guests: the kids from Las Playitas primary school had a look at #PlayitasResort's very own desalination plant, our beehives and the #EcoGarden where they tried some of our fresh fruits! #PlayitasNature Facebook – 28th December 2019

Nature Walk Activity for our Guests (Finalized - Continuous Process)

Happy Green-Thursday! Have you done our "Playitas Nature Walk" through #EuropesBestSportsResort already? ⑤ இ ♥ We show you the resort and especially all of our sustainable activities.

During the walk, you will get to know the plants that grow in the surrounding area aswell as the different native birds.

We will also visit our beehives where we collect our own honey and the Eco Garden where we plant and grow fruits and vegetables.

Join us every Thursday morning at 8.15AM! SFacebook 08th August 2019

Training staff in recycling (Finalized - Continuous Process)

Last date of 2020: November 22 - Correct recycling course in the kitchen. Assistants: kitchen team.









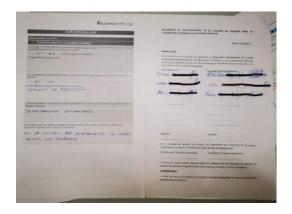


5. GENDER EQUALITY &



HR equality plan (In process)

Meeting established between RLT, Committee and directors of Playitas Resort. Status: Approved and finalization process.





Respect and fulfillment of our philosophy

(Finalized - Continuous Process)

At Playitas Resort we have our own philosophy where human rights are defended, both for our workers and for the rest of the population that surrounds us. Our philosophy is delivered and explained to the new team members and is displayed in the boards of the common areas and departments.







6. CLEAN WATER AND SANITATION



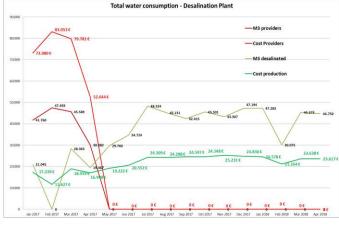


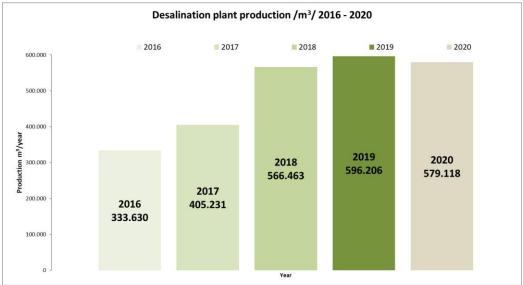
Self-supply: avoiding external consumption and transport CO2 emissions

(Finalized - Continuous Process)

Installation of a desalination plant for water self-supply.

Playitas Resort is 100% self-sufficient from the 25th of May 2017.





PH & Legionella control

(Finalized - Continuous Process)

Legionella plan In Playitas Resort and daily water checks are carried out.



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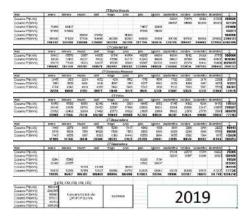
Investment in energy efficiency (Finalized - Continuous Process)

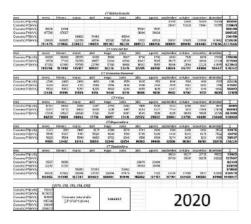
LED lights & Consumption reduction :

Reduce of energy consumption by 3% in common areas with the change to LED.

- All the corridors of the Hotel and Aparthotel blocks
- LED Sports bells
- LED gym bells
- Service corridors
- Terrace of Da Luigi and La Bodega
- Pool, Olympic pool and 24 villas spotlights

As a result of the closure of our facilities (03/20 - 10/20) and the decrease in occupancy, the overall consumption of the Resort has decreased. Consumption in common areas has been reduced by 40% compared to the previous year. An energy saving of 3.773.101 Kw / h has been registered.





Increase our electric vehicle fleet:

New purchase: WV E Crafter electric van





8. GOOD JOBS AND ECONOMIC GROWTH





Tourism diversification (Finalized - Continuous Process)

Promotion of Sports and sustainable tourism:

Playitas Resort, and all the hotels powered by Playitas, act as engines of tourist, economic and social stimulation in those areas where they are located, bringing quality tourism closer to travelers interested in sports and local culture.

https://ondafuerteventura.es/playitas-resort-considerado-por-un-94-beneficioso-para-la-comunidad/

Improvements for workers (In process)

HR equality plan

Meeting established between RLT, Committee and directors of Playitas Resort. Status: Approved and finalization process.



Promotion of local production

(Finalized - Continuous Process)

At Playitas Resort we work with local and regional suppliers. In 2019 we had a database of 67 local and regional suppliers. In 2020, 73 are collected in our system. 6 new providers have been incorporated. Documents available at Playitas Resort.

Proveedores de 01/01/2020 a 31/12/2020 Locales y r

Código	Descripción				
003	AHUMADOS CANARIOS, S. A.				
004	ALCRUZ CANARIAS, S.L.				
800	ALOE VERA INTERNACIONAL, S.A.				
010	APERITIVOS SNACK,S.A.				
0110	TIRMA,S.A.				
0120	DABA,SLU				
013	EXCELSIA CANARIAS VINOS Y DESTILADOS				
015	CADELSA				
017	CANARY MEAT AND FISH, S.A.				
018	CARNICERÍA RAFAEL				
022	CIA CERVECERA DE CANARIAS, S.A.				
027	COMERCIAL GRUPO FREIXENET, S.A.				
028	COMERCIAL GUADALUPE, S. L.				
033	COMERCIAL PUERTO LAJAS, S.L.				
035	COMESA CANARIAS,S.L.				
036	COMIT COMERCIAL ITALIANA DE ALIMENT.				
037	COMPAÑIA HISPANO INSULAR, S.A.				
038	CONGELADOS HERBANIA, S.A.				
040	COVIRAPE.S.L.				
044	DAVIGEL ESPAÑA,S.A.				
045	DISTRAVLS.L.				
046	DISTRIBUIDORA DE QUESOS CANARIOS,S.L.				
049	EMICELA, S.A.				

9. INNOVATION AND INFRASTRUCTURE 3/16,





Promote Access to small businesses

(Finalized - Continuous Process)

"People who have not been part of the Playitas team have also recognized the advantages of the Resort for local commerce. As it is a company that does not work, the well-known "allinclusive" regime allows small local businesses to benefit from the Resort's activity. 89% of those surveyed define the activity of Playitas as more than favorable for the economic development of Tuineje.

"https://ondafuerteventura.es/playitas-resort-considerado-por-un-94-beneficioso-para-lacomunidad/

Night Market (exhibitor to local artisans)

(Finalized - Continuous Process)

Playitas Resort offers its facilities as a local showcase for artisans. local promoting commerce and promoting the sale of typical island products. Due to the situation caused by Covid-19, it has not been possible to celebrate throughout the year.

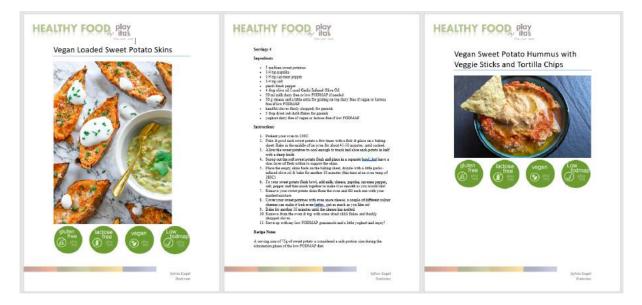




Bigger variety for vegetarians and vegans

(Finalized - Continuous Process)

Various reports have found that a vegan diet has the greatest potential for reducing greenhouse gas emissions. For this reason, year after year we have increased the variety of vegan dishes offering our guests healthy and KMO products.



Improve our accessibility information

(Finalized - Continuous Process)

At Playitas Resort we have always offered adapted facilities for our guests. The information has been recently updated on our website in order to keep our guests informed. https://www.playitas.net/en/accessibility



11. SUSTAINABLE CITIES AND COMMUNITIES





Collaborations with cultural & sustainable events

(Finalized - Continuous Process)

Playitas Resort collaborates throughout the year with cultural and sporting events on the island of Fuerteventura. The vast majority of events have been canceled due to Covid-19. Despite them, we have collaborated with the events that have been possible, and we will continue to do so year after year.







Voluntary cleanings

(Continuous Process)

Due to the situation caused by Covid 19, these events have been suspended during 2020. However, every year we organize cleanings involving voluntary neighbors, team and guests. The last cleaning carried out was in September 2019. https://www.facebook.com/Playit asResort/posts/2593069150741495

The next environmental action was the planting of 250 trees in April 2021 https://www.facebook.com/PlayitasResor t/posts/4082627475118981





Control, reduction and investment in the improvement of organic waste treatment

(Finalized - Continuous Process)

Investment in an industrial scale for the Playitas Hotel kitchen in order to control and reduce the organic waste generated in the buffet.





Compost Project (In process due to Covid-19 restrictions)

Action postponed due to the situation caused by the closure due to Covid-19. It will be presented for the 2022 objectives. Currently, the coffee waste from our restaurants is used as compost for our crops.





13. CLIMATE ACTION





Playitas Nature News (In process)

Due to the situation caused by Covid19 this action has been postposed. As a complementary measure, we have included our 2019 sustainable brochure on our <u>website</u>

Annual sustainability report (Finalized - Continuous Process)

You can find it at www.playitas.net

PN meetings every 2 weeks (In process)

Meetings every 2 weeks. Action interrupted by the situation caused by Covid 19. Meetings are changed to 1 monthly meeting.

Recycling Christmas decoration (In process)

Action carried out on Christmas 2019. It has been interrupted by the measures taken to prevent infections during Christmas 2020.

https://www.facebook.com/PlayitasResort/posts/2796663637048711



World Earth day (22/04/20 Finalized - Continuous Process)

Actions in networks: Creation and promotion of the Playitas Nature Video where our followers are informed about the sustainable actions carried out at Playitas resort and sustainable practice is promoted.

https://www.instagram.com/p/B_RvCEaJlbb/

Other actions with our guests have been canceled due to the situation caused by Covid 19.



Sea cleanings with Wellenkind and Deepblue (In process)

Due to the situation caused by Covid-19, this action could not be carried out. It will be taken up again when the situation normalizes. Planned for the 2022 goals.

Stop single-doce plastics

Shampoo and gel (In process)

Due to the situation caused by Covid-19, this action could not be carried out. It will be taken up again when the situation normalizes. Planned for the 2022 goals. Budget requested in 2020 attached.

Plastic bottles for all Playitas Team (In process)

Due to the situation caused by Covid-19, this action could not be carried out. It will be taken up again when the situation normalizes. Planned for the 2022 goals. Budget requested in 2020 attached.

Coutling Referencies	Textificate:	Petroit	- Tengriette
24.00 BLACK797921	BUTTLLIA DESPENSADOR M225 HUNE, GEL REACKASEN FR	1,550	37,2
24.00 BLACK807533	BODILLA DISPENSADOR WZZY (ODNE, CHAMPE) SCACKASILN'ER	1,330	37,28
24.00 BLACK33(752)	BOTTELA DISPENSADOR 9/25 400ME BARILE BEACKASILVER	2.400	57,00
54.66 NJ551AT	BOTTELLA DISPENSADOR M225 AMME OFF. ABOMALIERA PIA ST	1,930	45.34
24,00 HJD#21AT	BOTELLA DESPENSADOR 5/225 4/6/ME CHAMPU AROMAT: XTD	1,000	45,3
24.66 590732.AT	BOTHLIA DISPENSADOR M225 ARME BARLE AROMAT: STD	2,500	62.30
250.00 202521	SOTILLA DISPENSADOR M225 400ML GEL PERS. (T	1,350	387.5
25006 8073i	NOTELIA INSPENSADOR 9225 400ME CHAMPU PERS	1,5%)	387.5
250.00 3307531	BOTTLLA DISPENSADOR AZ25 (OME BODY MER. PERS	2,400	600.0
1,00 250113	SOPORTE INDIVIDUAL ACERO INUX DISPONSADORES MOZES	5,750	5,73
1,00 200118	PLACA DE PONDO REDONDA ACTORO PROX SONORTE MOSE	2,800	3.76
250:00 X2733	BOTELLA DISPENSADOR WOD 1 300ML OFF. PERS (T	1,300	325,68
25666 801535	BOTELLA DISPENSADOR MODITIONAL CHAMPO PIRS IT	1.300	325.0
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Correct wastewater treatment (Finalized - Continuous Process)

Own treatment plant at home. Daily controls are carried out to avoid polluting discharges.





Including Plogging in our Sports program (In process)

Due to the situation caused by Covid-19, this action could not be carried out. It will be taken up again when the situation normalizes. Planned for the 2021 goals. Action held

in 2019:

https://www.facebook.com/PlavitasResort/posts/25930

https://www.facebook.com/PlayitasResort/posts/2593069150741495



Numerous plantations carried out involving our collaborators, guests and residents of the municipality.

Facebook 04/02/2020

https://www.facebook.com/PlayitasResort/posts/28880 39004577840

Reception & protection of migratory birds

(Finalized - Continuous Process)

Documentation and identification and respect of migratory birds that visit and settle seasonally at Playitas Resort

https://www.facebook.com/PlayitasResort/posts/2765969213451487

Protection of bees

(Finalized - Continuous Process)

Acquisition and care of 6 native beehives on the island of Fuerteventura. Promotion of the importance of bees for our ecosystem in social networks.

https://www.facebook.com/PlayitasResort/posts/2500065416708536







16. PEACE AND JUSTICE





Defense and respect for human rights

(Finalized - Continuous Process)

At Playitas Resort we have our own philosophy where human rights are defended, both for our workers and for the rest of the population that surrounds us. Our philosophy is delivered and explained to the new team members and is displayed in the boards of the common areas and departments.

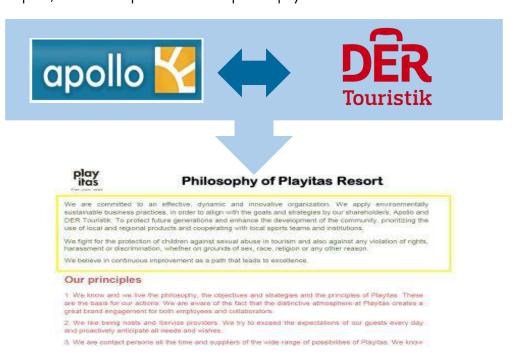
Collaborations with charitable events or social integration (Finalized - Continuous Process)

The Playitas Nature Team together with some volunteers collected fruits and vegetables from our Eco Garden. 250kg of the harvest were delivered to the Priest of Tuineje Town, who forwarded the fruits and veggies to people who need it in these difficult times. Facebook 11th July 2020

Follow the Guidelines of DER & Apollo

(Finalized - Continuous Process)

We work respecting Human Rights and following the guidelines established by the UN, as well as by our Apollo and DER partners. Those who have established bases, to which we have adapted, and developed ours in our philosophy.



17. PEACE AND JUSTICE





Collaboration with local neighborhood & associations

(Finalized - Continuous Process)

Due to the situation caused by Covid-19, this action could not be carried out. It will be taken up again when the situation normalizes. Planned for the 2021 goals. Action held in 2019: The Playitas Nature Team together with some volunteers collected fruits and vegetables from our Eco Garden. 250kg of the harvest were delivered to the Priest of Tuineje Town, who forwarded the fruits and veggies to people who need it in these difficult times. Facebook 11th July 2020

https://www.facebook.com/PlayitasResort/posts/3183292641719140

Co-organization of sustainable Events (Involving Bestial & HMDS) (In process)

Due to a situation produced by Covid-19. Both events have been canceled during 2020. It will be coordinated with the organizers to celebrate these events in a sustainable way during 2021.

Involve Wellenkind & Deepblue (In process)

Due to the situation caused by Covid-19, this action could not be carried out. It will be taken up again when the situation normalizes. Planned for the 2021 goals.

Travelife Certification Renovation

(Finalized - Continuous Process)

Playitas Resort maintains this sustainability certificate until the end of 2021. Years in which we will renew until 2023.





Markus Kempen – Managing Director Responsible of Playitas Nature

Lars Kretschmer – Operations Director Responsible of Playitas Nature

Marcos Roger - Marketing Department
Responsible of Travelife and Playitas Nature Representative

Michal Kramny - Technical Advisor Responsible of all Energy & Water Saving Projects

Ludovic Boué - F&B Assistant Responsible of Ecogarden & Bee Project

Susana Ferrer - Financial Assistant
Responsible of STOP Plastic Project & Sustainable Solutions

Marco Tenca - Sport Department Responsible of Playitas Nature Activities in Sports Program

Lasse Christiansen – Guest Service Responsible Responsible of informing the Guest about Playitas Nature

Antonio Pérez – Kitchen Department Responsible of Reduction of Organic Waste at Kitchen areas

Diana Grimståhl - Secretary to Managing Director Responsible of Playitas Nature Corporate Identity



Short summary of Playitas Nature

- Playitas Nature is a sustainability committee formed by a dynamic, enthusiastic and respectful team that follow a sustainable and environmental friendly lifestyle both professionally and personally.
- Each member represents one department, and has equal responsibility. As it is a volunteer group, there is as well much personal time invested in the project.
- Playitas Nature is aiming to reach the goals to become a model of sustainable tourism. These goals are based on:
- Environmental actions
- Social actions
- Economic and energy savings
- The goals are always in accordance with the National and International Laws and following the guidelines of DER Touristik & Apollo.
- During the first year there were meetings held every single Thursday, where we shared ideas
 and settled the goals for 2018. Even though these goals were discussed and evaluated
 together, they were assigned amongst the members of Playitas Nature, being responsible for
 development of these goals, always with the help of the rest of the team and the support of all
 the departments of Playitas Resort.
- Nowadays, Playitas Nature is more solid and organized, so the meetings are held once a month. Playitas Nature Team is always open to new proposals and new members.
- Playitas Nature has been promoted through Sustainable and Benefic Events around the island.
- During 2019 has been more than 67 collaborations with local events & traditions (excluding local athlete promotion). In the Resort, there has been several speeches and presentations both to guest and to colleagues. We also made an introduction speech to the Touristic Business Association of Fuerteventura "Excelfuert", where many other hotel representants attended.
- Playitas Resort, through Playitas Nature, has obtained two important quality certificates: SICTED (National) & Travelife Gold (International).
- The project is led by all team members who will report to their respective departments. All major concerns are consulted to Mr. Kempen, that is also part of the team, but we take all the desitions together.